



Commercial RO Unit Warranty

Subject to the conditions and limitations described below, Commercial RO units manufactured by Canature WaterGroup are warranted to be free from defects in materials and workmanship for a period of 1 year from date of purchase. Any components not manufactured by Canature Watergroup are limited to the warranty given by the manufacturer of the component.

As a manufacturer, we do not know the characteristics of your water supply. The quality of water supplies may vary seasonably or over a period of time. Your water usage may vary as well. Water characteristics can also change if the RO is moved to a new location. For these reasons, we assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligation for us. Further, we assume no liability and extend no warranties, express or implied, for the use of this product with a non-potable water source or a water source which does not meet the specified Operating Limits.

The RO must have the correct pretreatment installed. The pretreatment system must ensure the RO feed water always meets the requirements as indicated below. The RO must not be operated contrary to the operating limits listed below.

Operating Limits

Maximum Operating Pressure	150 PSI	10.3 bar
Feed Line Pressure Min/Max	30 to 60 PSI	2 to 4 bar
Feed Water Temperature Maximum	100 F	37 C
Total Dissolved Solids Max	2500 mg/l	2500 mg/l
Turbidity	< 1 NTU	< 1 NTU
pH Range	5 to 10	5 to 10
Silt Density Index - Well Water	<3	<3
Silt Density Index - Surface Water	<5	<5
Chlorine/Chloramines Max	0 mg/l	0 mg/l
Iron Maximum	< 0.1 mg/l	< 0.1 mg/l
Manganese Maximum	<0.05 mg/l	< 0.05 mg/l
Hydrogen Sulfide	0 ppm	0 ppm
Water Hardness	< 1 grain	< 17 mg/l
Oil tolerance	0 ppm	0 ppm
Organic Tolerance	0 ppm	0 ppm

Canadian Head Office:
855 Park Street, Unit 1
Regina, SK S4N 6M1

US Head Office:
9760 Mayflower Park Drive
Suite 110, Carmel, IN 46032

Toll Free: 1-877-288-9888
Website: canaturewg.com

General Provisions:

Other than the membrane and cartridge filters, any part found defective within the terms of this warranty will be repaired or replaced by Canature WaterGroup™. The booster pump warranty is subject to the conditions by the warranty of the pump manufacture.

This warranty shall not apply to any part damaged by accident, fire, flood, freezing, Act of God, bacterial attack, chlorine / chloramines, iron, manganese, sediment and or silt, membrane fouling and/or scaling, sediment, misuse, misapplication, neglect, alteration, installation, or under conditions contrary to the operating limits, or by the use of accessories or components which do not meet Canature WaterGroup™ specifications. If the RO system is altered by anyone other than Canature WaterGroup™ the warranty shall be void.

CANATURE WATERGROUP'S™ OBLIGATIONS UNDER THIS WARRANTY ARE LIMITED TO THE REPAIR OR REPLACEMENT OF THE FAILED PARTS OF THE DRINKING WATER SYSTEM, AND WE ASSUME NO LIABILITY WHATSOEVER FOR DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, GENERAL OR OTHER DAMAGES.

Return OF Goods: An authorization number must be obtained before returning any merchandise. NOTE: All material returned to Canature Watergroup must be returned freight prepaid. Upon inspection, if our warranty department determines the goods to be defective under the terms of this warranty, the warranty shall be limited to the defective parts to be repaired, replaced, or credited at Canature Watergroup's discretion. You pay only freight to return defective parts to our factory and local dealer charges, including but not limited to labor charges, travel and transportation expenses, and handling fees.

Some State & Provincial jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Similarly, some State & Provincial jurisdictions do not allow exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction. Consult your authorized Dealer for warranty and service information.

Canadian Head Office:
855 Park Street, Unit 1
Regina, SK S4N 6M1

US Head Office:
9760 Mayflower Park Drive
Suite 110, Carmel, IN 46032

Toll Free: 1-877-288-9888
Website: canaturewg.com